

Lakeway and Lake Travis Post-Hail Checklist



Use this sequence after hail, wind, or sudden water entry. Safety and active-water control come before roof documentation.

- ☐ Stay off the roof and avoid electrical or structural hazards.
- ☐ Record the storm date, approximate time, and visible ground-level conditions.
- ☐ Photograph interior water, exterior debris, and visible damage from a safe location.
- ☐ Limit active water only when it is safe and keep temporary-work receipts.
- ☐ Request a roof and accessible-attic inspection with dated photos.
- ☐ Read the policy and ask the carrier about coverage and filing questions.
- ☐ Compare the written roofing scope with the conditions documented.
- ☐ Verify contractor insurance and reject any deductible-waiver offer.

Keep in mind: Lakeway Roofing documents observed roofing conditions and prepares roofing scopes. The homeowner controls carrier communication, and the carrier determines coverage.